

A very warm welcome



Guest Information

A very warm welcome to Hotel Empfinger Hof

With this brief overview, we would like to introduce our hotel and answer some of your initial questions. 😊

It is very important to us that you feel completely comfortable during your stay. Should you have any wishes, questions, or requests on how we can make your stay even more enjoyable, we are always happy to assist you.

Please do not hesitate to contact us – we will take care of it with pleasure. 🌸

We wish you a relaxing and pleasant stay at Hotel Empfinger Hof and are delighted to have you as our guest.

Warm regards

Your Empfinger Hof Team

Packages

For information about our packages for conferences, seminars, or special occasions, please feel free to contact our reception team or visit our website.

Car Rental

We would be happy to reserve a rental car for you at
Europcar in Oberndorf (approx. 18 km away)
Neckarstraße 59
78727 Oberndorf
Phone: +49 7423 9290330

Pharmacy

Spitzweg Pharmacy
Weiherplatzstraße 13
72186 Empfingen
Phone: +49 7485 210

Doctor

Emergency Services:
Emergency medical service / ambulance: **112**
Police: **110**
Medical on-call service: **116 117**
Alternatively, you may contact our local general practitioner:
Dr. Schiletz
(General Practitioner)
Weiherplatz 5
Phone: +49 7485 220

Baby Cots

Baby cots are available upon request. Please feel free to contact our reception team – we will be happy to assist you. 😊

Bathrobes

Bathrobes are available upon request. Please feel free to contact our reception team – we will be happy to assist you. 😊

Bank

The following banks with ATMs are located in the center of Empfingen:

Volksbank Horb

Haigerlocher Straße

Phone: +49 7485 9999-0

Kreissparkasse Freudenstadt

Mühlheimer Straße 11

Phone: +49 7441 533-0

Flowers

We would be happy to arrange flowers for you.

Please place your order at the reception in good time. 🌸

Stamps

You are welcome to purchase stamps from us.

Simply contact our reception team – we will

be happy to assist you. 😊

Reading Glasses

If you have forgotten your reading glasses, you are welcome to borrow a pair from us.

Please feel free to contact our reception team

– we will be happy to assist you. 😊

Best Western Rewards

Make the most of your stay and earn Best Western Rewards points with every booking.



Enjoy exclusive benefits, attractive rewards, and special extras that will make your next stay even more enjoyable.

Simply contact our reception team – we will be happy to provide you with more information and assist you with registration.



Benefit from every stay – we look forward to welcoming you! 🌸

Ironing Facilities

We are happy to provide you with an iron.

An ironing service is also available.

Please contact our reception team – we will be happy to assist you. 😊

Check-out (Departure)

To allow us to carefully prepare your room for the next guests, we kindly ask you to return your room key to the reception by 11:00 a.m.



If you would like a later departure, please feel free to contact us in advance – we will gladly check availability and find a suitable solution together.

Thank you very much, and we wish you a pleasant onward journey. 🌸

Shower Caps

Shower caps are available upon request.

Please feel free to contact our reception team

– we will be happy to assist you. 😊

Early Breakfast

If you are departing before 6:00 a.m., we will be happy to prepare a breakfast lunch box for you to take with you.

Simply let us know the evening before – we will lovingly prepare everything for you so you can start your day well nourished. 😊

E-Charging Station

An EnBW HyperNetz e-charging station is located directly at the hotel. ⚡🚗

This allows you to conveniently charge your electric vehicle during your stay.

Shopping

For a quick snack in between, our vending machine near the reception is available for you at any time.

You will also find shopping facilities nearby: **Netto** and **Lidl** are just about 300 meters from the hotel.

Fire Alarm

In the event of an alarm, we kindly ask you to remain calm and follow the marked escape routes.

Please make sure to follow the instructions of our staff at all times.

Fax

We are happy to send and receive faxes for you at the reception.

A charge of €0.30 per unit applies.

Our fax number is: +49 7485 1472

Photocopies

We will be happy to copy your documents for you at the reception.

A charge of €0.30 per copy applies. 😊

Hairdresser

We will be happy to arrange an appointment for you at one of the salons in Empfingen and assist you in finding the right choice. 😊

Breakfast

Our rich breakfast buffet with healthy and wholesome delights awaits you in our conservatory:

☀ Monday to Friday: 6:00 a.m. – 9:30 a.m.

☀ Saturday, Sunday & public holidays: 6:00 a.m. – 10:00 a.m.

In nice weather, you are also welcome to enjoy your breakfast on our terrace. 😊

If you plan to depart before breakfast hours, please let our service team know the evening before – we will be happy to find a suitable solution for you.

Breakfast in Your Room

Would you like to enjoy your breakfast in the comfort of your room? 😊

We will be happy to prepare your breakfast individually for you.

Simply place your order with our service team the evening before.

Lost & Found

Have you lost or found something?

Please contact our reception team – we will be happy to assist you. 😊

Golf

For information about tee times and reservations, please feel free to contact our reception team.

We will be happy to assist you. 😊

Vouchers

Would you like to treat someone to a stay or a meal at Hotel Empfinger Hof?

We would be delighted to create a personalized gift voucher according to your wishes.

Please feel free to contact our reception team – we will be happy to assist you. 😊

Half Board

We are pleased to offer half board for the duration of your stay.

Please feel free to contact our reception team for further information – we will be happy to assist you. 😊

Towels

Do you need additional towels?
Please feel free to contact our reception team
– we will be happy to assist you. 😊

Mobile Phones

If you have forgotten your charging cable, we will be happy to assist you – suitable chargers are available at the reception.
We kindly ask you to use your mobile phone with consideration for our other guests. 😊
Thank you very much for your understanding and thoughtfulness!

Dogs

Your four-legged companion is, of course, very welcome here. 🐾
Please let us know about your dog when making your reservation.
A fee of €15.00 per day applies.

Internet / Wi-Fi

Wi-Fi is available throughout the hotel, including in your room, the conference rooms, and the restaurant.

Network: Empfinger Hof

Password: internet

To connect:

Open the Wi-Fi settings on your device.

Select the network “**Empfinger Hof**”.

Enter the password “**internet**”.

Confirm – and you’re connected. 😊

Coffee & Cake

We are pleased to serve you coffee and cake daily from 3:00 p.m. in our restaurant. ☕🍰

Pillows

Dear Guest,
A selection of different types of pillows is available for your comfort, including: millet, hollow fiber (suitable for allergy sufferers), and cherry stone pillows.

Please feel free to contact our reception team – we will be happy to assist you. 😊

Credit Cards

You can conveniently pay with American Express, Visa, Mastercard, Maestro (EC card), or in cash. 😊

We want to make your stay as easy and comfortable as possible!

Feedback

We want you to feel completely comfortable with us and to enjoy your stay to the fullest.

😊
If something does not meet your expectations, or if you have any wishes, suggestions, or ideas, we truly appreciate your feedback. Please feel free to speak to us directly – we will be happy to take care of it promptly and find a suitable solution for you.

Thank you very much for your trust and support! 🌸

Maxibar

Our minibar is stocked daily with a selection of alcoholic and non-alcoholic beverages for your enjoyment. 😊

You can conveniently settle the drinks you consume either at the reception or directly in the restaurant – whichever suits you best.

We wish you a refreshing and enjoyable break! 🍹

Museum

For more information about museums and excursion destinations in the surrounding area, please contact our reception team.

We will be happy to provide you with personal tips and recommendations at any time. 😊

Sewing Kit

Please feel free to contact our reception team – we will be happy to assist you. 😊

Night Porter

We are also happy to assist you during the night; however, please note that our hotel is not staffed continuously overnight. In urgent cases, you can reach us at any time by phone:

☎️ **+49 176 64699142**

☎️ **+49 157 36725192**

We will be there for you quickly and are usually on site within approximately 10 minutes. 😊

Important emergency numbers:

🚑 **Emergency medical service / ambulance: 112**

👮 **Police: 110**

📞 **Medical on-call service: 116 117**

Please do not hesitate to contact us – we are always happy to assist you. 🌸

Public Transport

A bus stop is located approximately 1,000 meters from our hotel.

For further information about bus and train connections, please feel free to contact our reception team – we will be happy to assist you. 😊

Parking

Free parking is available for our hotel guests all around the property. 😊

Post

Do you have mail you would like to send? We will be happy to take care of it and ensure that your items are sent with the next available post.

Simply hand them in at the reception. 😊

Razors

Forgot your razor? No problem! 😊
Our reception team will be happy to assist you.

Restaurant

Our restaurant offers Swabian and international specialties – fresh, varied, and especially delicious. 🍴 😊

Enjoy our continuously available hot meals daily from 11:30 a.m. to 8:45 p.m.

We look forward to delighting you with our cuisine! 🌸

Umbrellas

Umbrellas can be borrowed free of charge during your stay. ☂️

Please feel free to contact our reception team – we will be happy to assist you. 😊

Safe

A safe is available in your room free of charge for your convenience. 😊

Sauna

Our infusion sauna is usually available for your relaxation.

Due to fire damage, it is currently temporarily closed. We are working to make this service available again as soon as possible and sincerely thank you for your understanding.



Shoe Cleaning Machine

For your convenience, a shoe cleaning machine is available.

It is located in the stairwell of the main building, directly in front of the entrance to the tennis hall. 😊

Meetings & Events

Meetings and events can be held at our hotel. We offer a total of five different function rooms, which can be used flexibly and individually to suit your needs.

Our reception team will be happy to provide you with further information and our conference brochure.

Our conference packages are available from €49.00 per person.

We look forward to hosting your event and supporting you every step of the way! 😊🌸

Taxi

We will be happy to arrange a taxi for you at any time.

Simply contact our reception team – we will be happy to assist you. 😊

Environment

For the sake of the environment, we kindly ask for your support in using resources responsibly. 🌿😊

Towels placed on the floor will be replaced.

Towels left on the rack indicate that you wish to use them again.

If you do not require daily room cleaning, please let us know briefly at the reception or simply hang the red sign on your door.

Thank you very much for your support! 🌸

Laundry Service

For our laundry service, you will find a laundry bag and the corresponding form in your wardrobe. 😊

Simply hand in your laundry at the reception – we will be happy to take care of it.

We also offer an express ironing service during the day. The order form for this service can also be found in your wardrobe.

If you prefer to do your own ironing, we will of course be happy to provide you with an iron.

Please feel free to contact us at any time – we will be happy to assist you! 😊

Newspapers

A current daily newspaper is available for you in the restaurant or at the reception. 📰😊

You will find additional reading material in the cabinet opposite the reception.

Toothbrushes

Forgot your toothbrush? No problem! 😊

Our reception team will be happy to assist you.

Cigarettes

A selection of cigarettes is available from the vending machine located in the stairwell of the main building.

Any Questions?

If anything is missing or if you have any questions regarding our guest information, please do not hesitate to contact us. 😊

Our team is always happy to assist you and will gladly help with anything you may need.

We wish you a thoroughly pleasant stay with us at Hotel Empfinger Hof! 🌸

Wishing you a wonderful stay!
